

April is National Safe Digging Month

Traditionally, April is the start of many outdoor activities and home projects which often includes digging. Whether it is a small project or large home improvement project, National Safe Digging Month is a way to remind us all to call 811 before starting any digging project.

Call Before You Dig - Know where electrical, gas and other utility lines are. Call the Ohio Utility Protection Service (OUPS) at **800-362-2764** at least 2 business days before you start any kind of digging or construction on your property. OUPS will mark the location of underground utility lines for you. If you do not complete your digging or construction project within 10 business days after the initial marking, you will need to call back to have the utility lines remarked for verification.



**Know what's below.
Call before you dig.**

Spotting a Utility Scam

Utility customers have been recent victims of payment scams. Be on the lookout. In most common scams, the caller might:

<p>PRETEND to be from DP&L. Your phone's caller ID might even say "DP&L".</p> 	<p>THREATEN to turn off power to your home or business within an hour.</p> 	<p>DEMAND immediate payment, often by pre-paid debit card.</p> 
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I THINK THIS MIGHT BE A SCAMMER WHAT DO I DO?

- 1 Hang up**
- 2 Call the police**
- 3 Call us** *at the telephone number on your bill: 800-433-8500*



DO NOT Pay Over The Phone or call any number given to you by the scammer.

Protecting Your Personal Account Information

Dayton Power & Light is required to include your name, address and usage information on a list of eligible customers that is made available to other electric service providers.

You can remove your name from this list by:

- | | |
|-----------------|---|
| Visiting | DP&L's website at
www.dpandl.com/removename |
| Calling | DP&L at 800-433-8500 |
| Writing | DP&L's Customer Solutions Center
P.O. Box 1247
Dayton, OH 45401-1247 |

Requesting to be excluded from this list will not prevent information from being provided to governmental aggregators.

If you have already contacted DP&L to remove your name, you do not need to do so a second time. Removing your name from this list does not restrict your ability to choose a different provider.

If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the phone number or address on the left.

DP&L will continue to maintain and repair poles and wires in your area, read your meter monthly and, if your power should go out, you will continue to call DP&L.



Customer Service
800-433-8500

Visit Us Online
dpandl.com