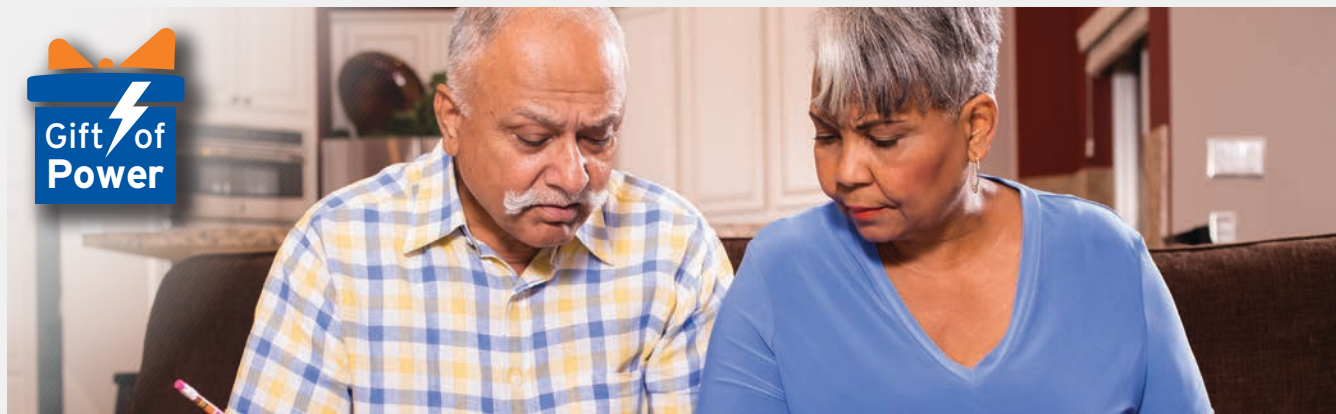




## Gift of Power Impact



Anyone can get behind when unexpected things happen making it difficult to stay current with your bills. With DP&L grants and generous customer donations, together we have helped more than 1,500 families prevent disconnection or restore electric service since the program began in 2016. Every donation, no matter the amount, helps local families here in West Central Ohio.

**You have the power to make a difference!** Donations to Gift of Power are accepted throughout the year.

**To donate by mail**, please send your check or money order, payable to The Salvation Army and mail it to:

*The Salvation Army, c/o Gift of Power  
1000 N. Keowee Street, Dayton, OH 45404*

**To donate online**, visit [dpandl.com/gift](http://dpandl.com/gift)

**\$345,000**

DP&L  
Grants

**\$171,000**

Customer  
Donations

**1,515**

Families  
Assisted

## DP&L Employees Carry Identification

All DP&L employees carry photo identification cards. If you are not sure if a meter reader or service person is a DP&L employee, ask to see their identification. Likewise, if you receive a call from a DP&L representative, you may call us at **800-433-8500** to confirm that the caller is from DP&L.



## Medical Certification/Life Support

If a permanent member of your household receives care for a serious medical condition and you need help paying your energy bill, you may qualify for special assistance.

A licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife, or local board of health physician must certify the condition or the need for medical or life-supporting equipment to DP&L. We can defer payment for 30-90 days per household per year. Contact us at **800-433-8500**.