



## Planning to Move Soon?

Moving season is in full swing and DP&L expects to complete 120,000 service requests this year. DP&L wants to help make your move as seamless as possible. Below are answers to three common questions to give you a head start on planning.



### 1. How can I place my moving service request?

You can request to transfer or stop service online or over the phone by calling 800-433-8500 and selecting option 3. DP&L recently introduced new online moving forms to make the process easy. All residential customers can access the forms – simply sign into MyDP&L or provide your account number and zip code to begin. Visit [dpandl.com/move](http://dpandl.com/move) to get started.



### 2. How far in advance should I place my moving request?

We recommend placing your service request at least 3 business days before your start service date. If you place your request online, you will receive an email confirmation when your order is processed.



### 3. What information will I need to start my application?

Since you're already a DP&L customer, we just need the information related to your request, no personal information is required:

- Your new address
- Dates to start/stop service
- Mailing address
- Contact phone number and email address

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Do you have additional questions? DP&L's Moving Center has answers!  
Visit [dpandl.com/move](http://dpandl.com/move) for more information.

## Tips to Save on Summer Cooling Bills

When the hot summer sun heats your home, you can keep cool without energy costs rising as high as the heat index. And, since heating and cooling account for more than half of your overall energy bill, these money saving tips can help lower your electric bill.

- Upgrade your old system to a new, efficient model. A new system can save you \$150 or more a year in energy costs. DP&L even offers great rebates on new systems – without any paperwork. Visit [savewithdpl.com](http://savewithdpl.com) for details.
- Don't set the thermostat lower than you actually want it, even if you're trying to cool your home quickly. It won't cool your home any faster, and it runs your system longer than necessary.
- Run ceiling fans counter-clockwise during hot months. While standing directly under a ceiling fan, you should feel a cool breeze.
- Wait until later in the evening to use heat-producing appliances, like the oven, clothes dryer and dishwasher. Many dryers and dishwashers have timers you can set so they turn on hours later.

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Visit [dpandl.com/energytips](http://dpandl.com/energytips) for more tips to save energy and money.